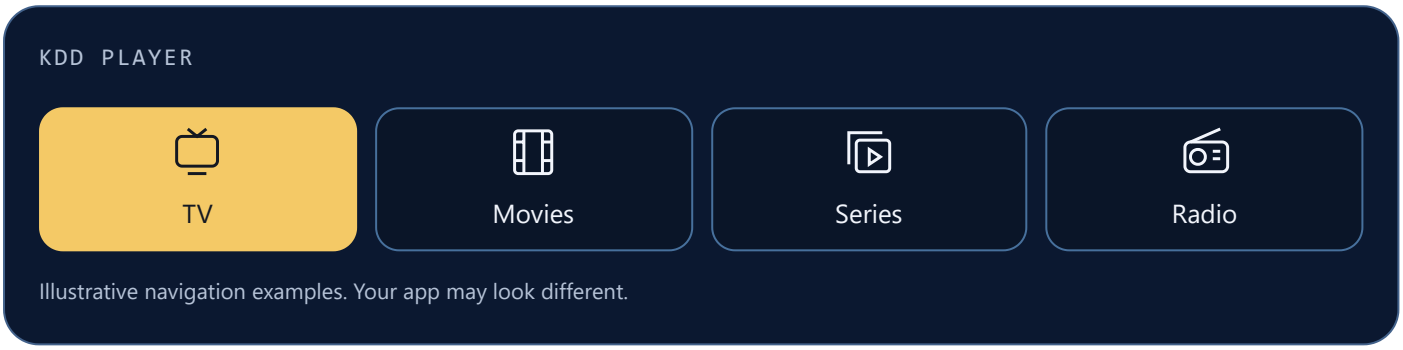
USER GUIDE

KDD Player, made simple.

Install, organize and find your content. Recent features explained, with differences between devices.



Is an option missing on your device?

Some options may be unavailable because your app has not been updated, or because your platform or hardware does not support them. Check your app version and available updates. Even after updating, your device may not support every feature described in this guide.

The model, system version, decoders and content-provided tracks may also limit a function. Menu names and layouts may vary.

Check my version →

A shared guide for Android, Windows, LG webOS and Samsung Tizen. Features vary by version and device; this guide does not imply that every feature is available on every platform.

Machine-translated, with sample language reviews and structural and layout checks. If anything is unclear, consult the French guide or contact KDD.

USER GUIDE

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01 / START

Before you start

KDD Player is a player. Your license and your content subscription are two different things.

Prepare your access

You need Internet and an authorized source: M3U or server address, Xtream username and password. KDD does not provide channels, movies or series with its license.

Choosing the right device

Android, Windows, LG webOS and Samsung Tizen use different applications. An Android APK cannot be installed directly on an LG or Samsung TV.

Keep the right benchmarks

The KDD Code identifies your installation for the KDD service. This is neither the password for your playlist nor a temporary association code.

> **THINGS TO REMEMBER**
>
> Use official downloads. KDD Home is a welcome; KDD Install is an installation tool.

KDD Downloads ↗

02 / UNDERSTAND

Version, platform and hardware

Two updated devices may have different menus or playback capabilities.

Check version

Open Settings then About or Update, depending on your edition. Note the version displayed before contacting support.

Check for an update

In Update, run the check when it is proposed. On Android, KDD Install can also present updates to its catalog. Follow the device confirmations.

Recognize a limit

If the option remains missing after updating, it may not be available on your platform or hardware. A codec, audio track or subtitle may also be missing from the source.

> **THINGS TO REMEMBER**
>
> An update may provide an option; it does not automatically make hardware compatible with all formats.

03 / START

Install or update Player

On Android, the installer can select a version suited to the device's processor.

Android: KDD Install

Open KDD Install, then choose KDD Player. The tool offers the available compatible package. Android asks to confirm the installation and, if necessary, to authorize the source.

Direct installation

Direct APK download remains an Android route. On Windows, use the Windows installer. On LG and Samsung, use the KDD route provided for your TV.

Keep your installation

Prioritize updating the existing installation. Uninstallation may erase local data; write down your KDD Code and check your access before any reinstallation.

> **THINGS TO REMEMBER**
>
> Packages per processor are for Android. Their presence does not mean that all old boxes are compatible.

Open KDD Install ↗

04 / START

KDD code, account and activation

The KDD Code & License window brings together useful information to activate and find your installation.

Read the KDD Code

Open KDD Code & License from Home or About. Read the code exactly as displayed. Communicate this to support in a private exchange if necessary.

Activate or associate

Use Redeem Code for activation, or Link My Account for the proposed account journey. A temporary association code does not have the same role as the permanent KDD Code.

Understanding deadlines

The validity of the KDD application and that of the playlist are managed separately. An active KDD license does not renew your content subscription.

> **THINGS TO REMEMBER**
>
> If KDD asks for a connection to its service, check the Internet and then use Refresh or Retry KDD Connection when offered.

05 / CONFIGURE

Add an M3U or Xtream playlist

Choose the type of access transmitted by your provider; do not mix the two forms.

M3U address

In Playlist, choose URL or M3U, give a name and enter the full address. Respect the characters, protocol and parameters of the URL.

Xtream Access

Choose Xtream Codes. Enter the server with its port if provided, then the username and password in their fields. Validate and wait for loading.

Sending from account

If the device is associated with the KDD site, use the functions of your account to send it the playlist. Recovery time depends on the version and connection status of the drive.

> **THINGS TO REMEMBER**
>
> Never post a screenshot showing passwords or the full URL of your playlist.

06 / CONFIGURE

Change playlist and refresh

The name of the active playlist helps you understand which catalog you are viewing.

Choose active source

Open the list of saved playlists and select the one to use. The access offered varies depending on your edition and configuration mode.

Update catalog

Use Refresh when the supplier has changed its catalog. Wait for the loading to finish before resuming a request.

Find your data

Favorites, history and progress can be linked to the active playlist. First check that you are on the right playlist if a list appears empty.

> **THINGS TO REMEMBER**
>
> A refresh does not fix an expired subscription, unavailable server, or provider connection limit.

07 / NAVIGATE

Home, remote control and touch screen

TV, Films, Series and Radio open your catalogs. TUBE only appears in editions that offer it.

Remote control

Move the selection frame with the arrows, confirm with OK and return with Return. The pointer and wheel depend on the remote control and the platform.

Mouse and keyboard

Click on commands and search fields. On a TV screen, the focus must remain visible to know which element will be activated.

Phone and tablet

Compatible mobile editions adapt the welcome, posters and lists to the screen. The rotation depends on the device and its settings; the TV interface generally remains in landscape.

> **THINGS TO REMEMBER**
>
> The color shortcuts and menu layout are not the same everywhere.

08 / ORGANIZE

Countries, categories and search

Country folders group categories to shorten long lists.

Open a country

In TV, Films or Series, choose the country then the desired category. Names can be displayed in the local language; Ranking depends on supplier information.

Search for a title

Use the magnifying glass or search box. If you don't find anything, clear the filters or go back to a larger selection.

Find filters

Favorites, history and recently added content reduce the catalog. Addition dates are not necessarily the release dates of the works.

> **THINGS TO REMEMBER**
>
> Unrecognized categories can remain in the general list or other folders.

09 / ORGANIZE

Store my playlist

In compatible editions, you choose the order of countries and categories without modifying the supplier's catalog.

Open storage

Look for Store My Playlist in Catalog Orders. Location depends on platform and version.

Move a selection

Select one or more lines. Use the proposed movement commands, one place or several places. A country folder can be moved as a set.

Validate or cancel

Validate the ranking or cancel to return to the previous order. The storage is separated according to the playlist and the section in the versions which support it.

> **THINGS TO REMEMBER**
>
> If Store My Playlist doesn't appear, check for updates and availability on your device.

10 / WATCH

TV and Radio: preview and playback

The channel list and preview allow you to choose a program before the full screen.

Choose a channel

Open a category then a channel. Depending on the settings, the preview starts when the selection is made or after OK. Sober mode may require validation to avoid unnecessary reading.

Go to full screen

Use Read, Full Screen, or the validation provided. Back allows you to return to the catalog; Maintaining the preview depends on the edition.

Listen to the radio

Choose a station then start playing. The absence of an image may be normal. Pausing and rewinding are only possible if the flow allows them.

> **THINGS TO REMEMBER**
>
> The provider can limit the number of simultaneous reads: close the drives you no longer need.

11 / WATCH

Sources and quality available

A channel or title can have multiple sources. An alternative source must actually be provided.

Open Sources

On a channel, card, or in the player, open Sources when the button exists. Choose a variation to compare its reading.

Adapt the quality

A lighter variant may work better on a slow connection or older device. The automatic choices depend on the variants detected.

Understand the limits

KDD alone does not transform a single video into multiple qualities. A server, subscription or codec error is not always resolved by changing the source.

> THINGS TO REMEMBER
>
> Automatic fallbacks depend on the flow type and platform. They do not guarantee playback of all channels.

12 / WATCH

Films: progression and resumption

The markers on the posters allow you to find the films you have started.

Open the file

Select a poster to view the available information, then play the movie.

Resume or start again

When progress is kept, use Resume or choose to start again if offered. The position depends on the source and the reader's ability to advance through the media.

Read the benchmarks

The progress bar and the In Progress or Viewed labels provide an overview of the tracking. Their presentation varies with the theme and the version.

> **THINGS TO REMEMBER**
>
> Saved progress is not a downloaded copy: the content must remain accessible to the provider.

13 / WATCH

Series: seasons, watched episodes and resume

Tracking helps you find the right season and episode without going through the entire series.

Choose the season

Open the series, then a season. In Progress or Completed marks and episode counters appear in compatible editions.

Find the right episode

Use the resume shortcut, for example Resume S02E04, when it is displayed. The episodes seen and not seen have distinct markers; don't just rely on color.

Move on to the next

The player can suggest Previous Episode, Episodes and Next Episode. A suggestion before the end and the automatic sequence depend on the version and settings.

> **THINGS TO REMEMBER**
>
> The seasons come from the playlist. KDD cannot invent a missing episode or guarantee its availability.

14 / FIND

Favorites, history and usual channels

These three lists meet different needs.

Favorites: your choice

Add or remove content with the heart, star or Favorite command available. This list brings together your manual choices.

History: your readings

Open the history to find launched content. Resumption builds on recorded progress when the media allows it.

Usual channels: your uses

This filter distinguishes channels watched regularly without adding them to favorites. It is built after sufficiently long and repeated listenings; a simple pass is not enough.

> **THINGS TO REMEMBER**
>
> Check the active playlist before clearing history or concluding that your favorites are gone.

15 / WATCH

Player controls

The controls remain discreet to leave room for the image.

Show orders

Use OK, the pointer, or a touch gesture depending on the device. Orders are hidden after a period of inactivity; Open menus can remain visible.

Pause, forward and back

Use the buttons or the progress bar. Live is not always movable. Jump times and shortcuts vary by edition.

Fit image

Fit maintains proportions, Fill can trim edges, and Stretch can distort. Playback speed is only available for certain media and players.

> **THINGS TO REMEMBER**
>
> A grayed out or missing command may indicate a flow, hardware or platform limitation, even after updating.

16 / CUSTOMIZE

Audio languages and subtitles

The interface language, audio language and subtitle language are three separate settings.

Choose an audio track

In the player, open Audio and select a detected track. A language preference does not create a track that does not exist.

Choose subtitles

Open their menu to choose a track or disable them. Some formats or embedded tracks are not accessible on all devices.

Picture without sound

Try another track or source if available. Dolby formats, multichannel audio and some codecs depend on the device's decoder. Note the content and message for support.

> **THINGS TO REMEMBER**
>
> Updating may improve playback, but does not guarantee hardware compatibility with all codecs.

17 / CUSTOMIZE

Language, themes and visual comfort

Choose an interface that is readable at the distance where you are using the device.

Navigation language

Open Settings > Language or the Home shortcut. Titles and summaries can remain in the language provided by the playlist.

Colors and themes

In Appearance, choose from the palettes offered, for example electric colors on compatible editions. The names and choices change depending on the platform and version.

Readability and animations

Adjust text size, focus, or category layout when these options exist. On an old device, choose a fixed background and reduced animations.

> **THINGS TO REMEMBER**
>
> Animated waves and focus effects may be reduced or absent in stability mode or on less powerful hardware.

18 / RECENT FUNCTIONS

TUBE and YouTube depending on the device

TUBE is offered in some recent editions. Its absence does not mean that your playlist is defective.

Android and Windows

On compatible editions, TUBE provides access to YouTube. Android adapts the TV or mobile presentation; some Windows editions offer native playback and quality choices.

LG and other platforms

On LG, TUBE may open a companion app installed on the TV. Availability on a test TV does not mean it ships with every update. Do not assume that Samsung offers the same support.

Connection and availability

Follow the QR code or sign-in instructions shown. Signing in through an external browser does not necessarily sign you in to the embedded or native player. Some videos require authentication or remain unavailable.

> **THINGS TO REMEMBER**
>
> YouTube evolves independently of KDD. Playback, quality, connection and ad filtering are not guaranteed for all videos.

19 / MAINTAIN

Updates, step by step

Start with an update when looking for a recently added option.

Check

Open Settings > Updates when this section exists, then Check for updates. Check out what's new before installing.

Choose the moment

Depending on the edition, install immediately or use the deferral choices offered. Keep a stable connection and wait for the installation and reboot to complete.

Check after restart

Check the version, active playlist and playback. Player, Home and Install are distinct: an update of Player does not necessarily update Home.

> **THINGS TO REMEMBER**
>
> Releases may arrive on different dates depending on the platform. A missing function may remain incompatible with your device.

20 / MAINTAIN

Memory, cache and sober mode

On an old TV, a simple presentation can reduce the work required of the device.

Reduce the load

If the edition offers it, choose a fixed background, reduce the animations and launch the TV preview only with OK. Close unnecessary reading.

Cache and memory

The catalog can use local storage, but displaying and reading still requires RAM. A USB stick does not add RAM to the TV.

Clean with care

Read each confirmation: clearing cache, resetting, and uninstalling do not erase the same data. Save your access before an action that deletes a configuration.

> **THINGS TO REMEMBER**
>
> A memory alert does not prove that the playlist is too large on disk. Describe what was displayed at the time of closing.

21 / CUSTOMIZE

Parental Controls and Privacy

Protections depend on the edition and do not replace content verification.

Enable protection

Look for Parental Controls in the playback settings when offered. Set the requested code and keep it safe.

Check its effect

Test the lock on your device. The protected perimeter varies depending on the version; a code does not automatically categorize all content by age.

Protect access

Hide playlist IDs, passwords and temporary codes in captures. See the privacy policy for account and activation services.

> **THINGS TO REMEMBER**
>
> Parental code, activation code and association code are not interchangeable.

Privacy ↗

22 / AROUND THE READER

KDD Home and KDD Install

These applications complement Player; they have their own functions and updates.

KDD Home

Home organizes your app shortcuts. Depending on the edition, choose the highlighted applications, their order, the theme and the startup options.

KDD Install on Android

The portal offers Player and Home, checks available packages and can guide the preparation of the box. Installation and removals require the expected Android confirmations.

Preserve system reception

Check how to return to the manufacturer's home page before changing the startup. The possibilities of Android launcher, mobile and Home LG are not identical.

> **THINGS TO REMEMBER**
>
> A Home Android option is not automatically available in Home LG, and vice versa.

KDD Install Guide ↗

23 / BE ACCOMPANIED

Troubleshooting: identify the correct cause

Distinguish between catalog, server access and media playback before reinstalling.

Empty or incomplete list

Check the active playlist, filter, access and provider status. Wait for it to finish loading, then refresh once if necessary.

List present, video absent

Try another content and another available source. An HTTP error can come from the server or its access rules; it does not in itself prove that the operator is blocked.

Missing option

Check the update, platform and hardware. A different DNS does not resolve an incompatible codec, connection limit, or server outage.

> THINGS TO REMEMBER
>
> An accurate message and problem steps allow you to find the cause without unnecessarily erasing your settings.

24 / BE ACCOMPANIED

Ask for help effectively

Some specific information allows you to compare the problem to your real version.

Describe the device

Indicate the model, Android/Windows/LG/Samsung, system version if known and KDD version.

Describe the problem

Specify the section, the message, the steps and whether it happens on a single piece of content or several. Indicate whether another reading uses the same subscription.

Transmitting the useful

Communicate the KDD Code to support if requested. Hide secrets in captures. The fixes and possibilities will be adapted to your device.

> THINGS TO REMEMBER
>
> For a missing option, indicate whether you performed the update. Its availability may remain limited by the platform or hardware.

Contact KDD ↗